

Terms and Conditions of Event Registration

(FUEN Congress 2017, Cluj-Napoca, 17-21 May)

These terms and conditions, as may be amended from time to time, apply to all our services made available online, through any mobile device, by email or by telephone. By accessing, browsing and using our (mobile) website or any of our applications through whatever platform (hereafter collectively referred to as the "website") and/or by completing a reservation, you acknowledge and agree to have read, understood and agreed to the terms and conditions set out below (including the privacy statement).

These pages, the content and infrastructure of these pages, and the online reservation service provided on these pages and through the website are owned, operated and provided by SMILEY TRAVEL LTD and are provided for your personal, non-commercial use only, subject to the terms and conditions set out below.

The online reservation service is rendered by SMILEY TRAVEL LTD, which is a private limited liability company, incorporated under the laws of Romania and having its offices at Piata Unirii 14 / 10, Cluj-Napoca, Romania and registered with the Romanian trade register under registration number J12/790/2008. Our fiscal identification number is RO23365456.

Scope of our Service

Through the Platform, we provide an online platform through which visitors of the Platform can make reservations for the 2017 FUEN Congress in Cluj-Napoca, Romania. By making a reservation, you enter into a direct (legally binding) contractual relationship with the SMILEY TRAVEL LTD with which you make a reservation or purchase a product or service (as applicable). From the point at which you make your reservation, we act as an intermediary between you and the Supplier, transmitting the details of your reservation to the relevant Supplier(s) and sending you a confirmation email for and on behalf of the Supplier.

Although we will use reasonable skill and care in performing our Service, each Supplier remains responsible at all times for the accuracy, completeness and correctness of the (descriptive)

information (including the rates and availability) displayed on our Platform.

In order to duly complete and secure your reservation, you need to use your correct email address. We are not responsible or liable for (and have no obligation to verify) any wrong or misspelled email address or inaccurate or wrong (mobile) phone number or credit card number.

Payment of fees

1. The Congress registration fees must be paid in advance.
2. After your order was sent, you will receive an invoice and a booking confirmation (by mail), or an invoice for the bank transfer (by mail).
3. Booking forms become a tax invoice once the registration fee has been paid in full.

Payment is safely processed from your credit/debit card or bank account to the bank account of Smiley Travel Ltd. through a third party payment processor. Transfer fees are paid by the client.

Late payment, wrong bank, debit or credit card details, invalid credit/debit cards or insufficient funds are for your own risk and account.

Cancellation policy

1. SMILEY TRAVEL LTD. accepts cancellations until 9th May 2017 with a 30% cancellation fee, not including the money transfer fee, will be deducted from the refund (and will be considered owing if invoice is yet unpaid).
2. For cancellations made after 9th May 2017, there will be no refund and any outstanding monies will be considered owing.
3. A substitute may be sent in the place of the registered delegate for no additional fee.
4. SMILEY TRAVEL LTD. is not liable for any other costs that you may have incurred in relation to the canceled Congress.

Delegate details

1. Delegates and partners may be given a list of all delegates (name and basic contact details only).
2. Receipt of your registration form will signal your acceptance of inclusion on the delegate list.
3. Should you wish to opt-out, please contact the FUEN and SMILEY TRAVEL LTD. to indicate your desire to be removed from a delegate list.
4. Delegates may be photographed at the event for use in the FUEN's promotional materials.

Miscellaneous

FUEN and SMILEY TRAVEL LTD. reserves the right to vary the program and the provided services whenever necessary.

To the extent permitted by law, these terms and conditions and the provision of our services shall be governed by and construed in accordance with the Romanian law and any dispute arising out of these general terms and conditions and our services shall exclusively be submitted to the competent courts in Cluj-Napoca, Romania.

Subject to the limitations set out in these terms and conditions and to the extent permitted by law, we shall only be liable for direct damages actually suffered, paid or incurred by you due to an attributable shortcoming of our obligations in respect to our services, up to an aggregate amount of the aggregate cost of your reservation as set out in the confirmation email (whether for one event or series of connected events).